

WARRANTY and SUPPORT

Gobius – level indicator for tanks in stainless steel, steel, plastic, fibre glass and aluminium

The product you now have purchased is delivered in accordance with the conditions below. The product is developed by Gobius Sensor Technology AB (GST) in cooperation with various subcontractors. The product is sold and marketed by GST, its distributors and retailers.

Warranty

1. The warranty for Gobius, the level indicator for tanks, is limited to one (1) years. Under this warranty GST undertakes to, without extra charges, repair the defect or replace the product. All shipping costs in connection with repair or replacement of defective or damaged products shall be incurred by the customer. GST's liability under this warranty is limited to defects, which appear within the following time limits; the buyer shall notify GST without undue delay after the defect has appeared and in no case later than one (1) month after the defect has appeared. If the buyer fails to notice GST about the defect within one (1) month after the defect has appeared the buyer loses his rights under this warranty.
2. This warranty is valid solely on the condition that the product is assembled in accordance with the attached instructions and that the product is registered on www.gobius.se.
3. In order for the sensors to work properly, the tank wall thickness must be max. 3 mm for stainless steel, max. 3 mm for steel, max. 5 mm for aluminium, max. 8 mm for fibreglass and max. 12 mm for rotational moulding plastic (Polyethylene). This warranty will not be valid if the surface of the inside of the tank has an abnormal cover, which may have a negative impact on the sensors.
4. This warranty will not apply if the product has been modified in any way.
5. If the product is defect at delivery, it shall be immediately returned to GST. Before returning the defective product, GST shall be notified about the defect and the buyer will at that time be given a case code number in order to keep track of the issue until it is resolved.
6. If, within the warranty period, the product, malfunctions, the buyer is entitled to a replacement of the product free of charge. However, all transportation in connection with this replacement shall be at the buyer's risk and expense.
7. GST is not liable for any damages if the user doesn't follow the product's level indication. The level is indicated by the illumination of the coloured lights on the panel
8. GST shall not be liable for any damages or defects on the product caused by, e.g., power failure or any other unexpected circumstances beyond GST's control that may have an influence on the function of this product.
9. In addition to the above, to complete this contract, the Swedish Köplagen, (1990:931) the Swedish Konsumentköplagen (1990:932) and the Swedish Distans- och Hemförsäljningslagen (2005:59) shall apply on this warranty when applicable.

Free users' support for 12 months

GSTs' service can be contacted by email: info@gobius.se and by telephone, +46 (0)31-650170. To be able to use this service you must register your possession of the product on www.gobius.se, *Products*.

Trademarks

Gobius is a trademark owned by Gobius Sensor Technology AB in Sweden.
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Please do not forget to register your Gobius on the website

www.gobius.se, **Support**

Your product no.: 2023 – 5.0 – ALH

THANK YOU FOR CHOOSING GOBIUS!